



Ontario Energy Board

THERE'S HELP FOR LOW-INCOME HOUSEHOLDS

ONTARIO ELECTRICITY SUPPORT PROGRAM



OntarioElectricitySupport.ca

CONTACT US

1-855-831-8151 (toll free within Ontario)

1-800-855-1155 (TTY to TTY)

Or contact your local electricity utility.

DO YOU QUALIFY?

If you are a customer of an electricity utility and in a lower-income home, you may qualify for a reduction on your electricity bill through the Ontario Electricity Support Program (OESP).

YOU COULD RECEIVE A CREDIT ON YOUR ELECTRICITY BILL

Beginning in 2016, the OESP will reduce the cost of your household electricity by applying a monthly credit directly to your bill.

WHAT SUPPORT COULD YOU RECEIVE?

The amount of the credit you receive depends on two factors:

- How many people live in your home and
- Your combined household income

For example, a home with four people and an annual income of \$37,000 will receive an on-bill credit of \$34 each month.

OESP CREDIT AMOUNTS

Level of Household Income (\$)	Number of people living in home						
	1	2	3	4	5	6	7+
28,000 or less	\$30	\$30	\$34	\$38	\$42	\$50	\$50
28,001–39,000			\$30	\$34	\$38	\$42	\$50
39,001–48,000					\$30	\$34	\$38
48,001–52,000							\$30

If your home is electrically heated, or you rely on medical devices requiring a lot of electricity, OESP offers a higher level of assistance. First Nations and Métis will also qualify for a higher level of assistance.

READY TO APPLY?

- 1 Gather up the following:
 - Your electricity bill
 - Birthdates and names of all residents in your home as registered with the Canada Revenue Agency
 - Social Insurance Numbers or Temporary Tax Numbers for tax-filing household members

- 2 Visit our website: OntarioElectricitySupport.ca

- 3 Complete the online application (you will see it on the home page). Print and sign the consent form and mail it to the address provided on the form.

You will be notified of eligibility after your application and signed consent form have been reviewed.

If eligible, the credit will appear directly on your electricity bill in about six to eight weeks from the date of approval. You will receive OESP for two years before having to reapply.

Please note: If you have not filed an income tax return recently, or if your situation has changed since you last filed, you can apply for OESP through a designated agency listed on our website. You will need to bring all of the documents listed in Step 1 above, plus proof of your household income.